Thank you for participating in the Online Direct Certification Matching Process (DCMP). This process helps facilitate the receipt of school meals at no cost to children enrolled in the Supplemental Nutrition Assistance Program (SNAP) and/or Temporary Assistance for Needy Families (TANF). The New York State Education Department (NYSED) will continue to use the letter method (as a secondary method/categorical eligibility) to ensure all eligible children are reached. The NYSED Child Nutrition Program will provide updated Direct Certification Data (DCD) in July, October, January and April during the school year. All matches (July, October, and January) with the DCMP should be completed as soon as possible after the data has been made available. The July match should be completed no later than August 31. The October match should be completed no later than February 28. It is recommended to access the additional data provided in April, which is beneficial for LEAs planning to participate in the Community Eligibility Provision (CEP).

The DCD contains confidential SNAP information. The DCD includes: case number, case name/guardian, student's (first, middle initial, last) name, date of birth, age, address (street, city, state, zip), and Assistance Program. DCMP users are required to certify that information remains confidential in compliance with the disclosure statement provided. Do not provide the direct certification data to anyone unauthorized to perform the match. If a company is providing tools (software programs) to help facilitate the DCMP, the company should not have access to the direct certification data (DCD). Software companies and their IT staff should only provide the tools and assistance for utilizing the tools the company is providing to your district/school. Software must be able to identify which Assistance Program (i.e. SNAP or Medicaid) the child's household participates in which has made them eligible through the Direct Certification Matching Process.

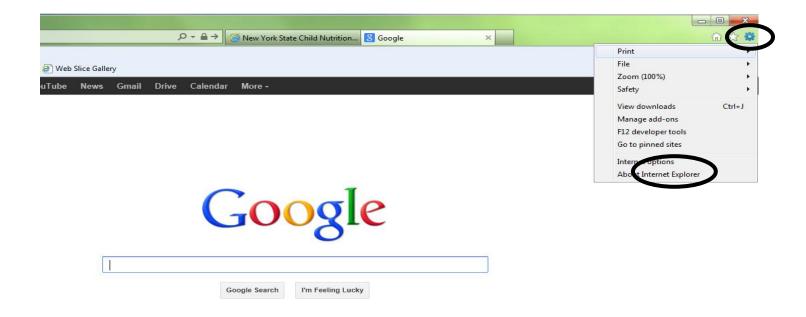
The following instructions explain how to access the DCD. Each school will be responsible for accessing the DCD directly from the Child Nutrition Knowledge Center (CNKC) website, by logging into the Child Nutrition Management System (CNMS). Schools will retrieve the DCD list by selecting zip codes within their district/school. If students attend your school district from a neighboring school district, you may select the zip codes from the neighboring school district. Districts/schools should keep a list of zip codes that were used to obtain the data and a copy of the data obtained with their National School Lunch Program (NSLP) records. The district/school must record the date the data was obtained. Certifications are not retroactive. Therefore, it is important to conduct the DCMP as close to the beginning of the school year as possible so that eligible students will receive benefits in a timely manner. NYSED will maintain a record of the districts/schools that have accessed the data.

Schools assume more responsibility for the matching process. Districts/schools with electronic enrollment records or point of sale (POS) systems should contact all applicable information technology (IT) staff to determine how to utilize the DCD effectively. Some companies provide school food management tools (software) that facilitate the DCMP. Name, date of birth, and address will be used as unique identifiers to match the data, provided on the CNMS, to school enrollment records. Schools will need to carefully review the data to ensure they capture children whose names are spelled differently, have moved, or use different names such as Robert, Bob, Robbie, Rob, etc. or have siblings in the household with different last names. Additional instructions have been provided for manually matching enrollment records to the direct certification data retrieved from the CNMS.

Schools are responsible for sending a DCMP notification letter to households of directly certified students, to notify families of their children's free eligibility status. A prototype letter is provided to ensure standardization and to simplify this requirement for schools to notify student's families of their new eligibility status. **Once a student has been identified (matched) to be eligible through this process, they retain their eligibility for the entire school year.** For the second, third and fourth matches (October, January, April), schools/districts will not have to send DCMP notification letters to families that were previously matched in the July match.

Updated Database: CNMS passwords will have to be changed if they do not meet the following criteria or if you are denied access to the Discoverer database. Passwords are case sensitive, must be at least 8-12 characters, begin with a letter, and contain at least 1 number.

1. Prior to starting the process open your web browser (i.e. Internet Explorer). Select *Tools Icon*, then select "Internet Options."



2. Select the tab "**Privacy**" and uncheck the box "**Turn on Pop-up Blocker**" and click "**Apply**", EXIT out of the web browser by clicking the red X in the upper right hand corner of the screen. Now you can re-open your web browser and begin the process.

Internet Options	1 mg			8 23
General Securi	ty Privacy Content	Connections	Programs	Advanced
Settings				
Select a setting	g for the Internet zone.			
M	edium			
	- Blocks third-party cooki privacy policy - Blocks third-party cooki be used to contact you v - Restricts first-party coo can be used to contact y	ies that save in without your ex okies that save	formation the plicit consert information	nat can nt i that
Sites	Import	Advanced	Def	fault
Location —				
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Pon-up Plocker				
Turn on Pop	p-up Blocker		Set	tings
InPrivate				
☑ Disable tool	lbars and extensions wh	en InPrivate Br	owsing star	ts
	OK	Ca	incel	Apply

- 3. Go to the Child Nutrition Knowledge Center website: portal.nysed.gov then click on the Child Nutrition Knowledge Center (CN).
- 4. Log into the Child Nutrition Management System by clicking the CNMS icon, and enter your User Name and Password.



5. Once you are logged into the CNMS, click: **Reports**  $\rightarrow$  **Direct Certification** 

Child Nutr	rition Mana	agement System			
PROGRAM ►	CLAIMS	REPORTS +	ADE YN F		
School Food Autho	ority Gene	Direct Certification Holds Medicaid Certification Outstanding Claims			

6. Click the "**I agree**" button under the disclosure statement.

Child I	Nutrition Mana	gement Syster	m
PROGRAM +	CLAIMS ►	<b>REPORTS •</b>	ADMIN +
Direct Certificat	tion		
I AGREE that the information pro Programs will be safeguarded from law and in accordance with the fo	m unauthorized use and dise	losure and be kept confident	child Nutrition tial in accordance with the federal and state
Disclosure of Eligibility Inform	nation without Parent/G	uardian Consent	
You may disclose, without parent, certification process to persons di			
1. Federal education programs	such as Title I and National	Assessment of Education Pro	ogress (NAEP).
compliance with student as	epresentatives of State or lo sessment programs would b e, not local level. This include	cal education agencies evaluate of covered only to the extent	
		with eligibility standards com ition Assistance Program (SN	nparable to the National School IAP).
In addition to names and eligibilit obtained through the direct certifi			sent, eligibility information
Nutrition Act (CNA) of 1966. and Adult Care Food Progra Infants and Children(WIC). be shared with another CNP	. This includes the NSLP, the m, Summer Food Service Pr Program eligibility informati r, even if the programs are s	e School Breakfast Program, S ogram and the Special Supple on collected for any one of th ponsored by different entities	authorized under the NSLA or Child Special Milk Program, Child lemental Nutrition Program for Women, ne Child Nutrition Programs (CNPs) may s. For example, a school may disclose eligibility rogram administered by Parks and Recreation.
2. The Comptroller General of	the United States.		
of participants.	-		y of the programs under o names and eligibility status

7. The following screen should appear. You will enter the same User Name and Password as you used to enter the CNMS. You will also be prompted to enter **pwbr** in the required field "Database".

Connect to Oracle B	I Discoverer		
To connect to Oracle BI Discoverer, click on	a connection name or enter your connection details dire	ectly.	
<b>Choose Connection</b>			
			Create Connection
Details <u>Connection</u>		Description	Update Delete
▶ <u>Show</u> SAMS	SAMS Discoverer Production Reports		
Show SEDREF Admin Reports	SEDREF Admin Reports		
▶Show SEDREF General Reports	SEDREF General Reports		
Connect Directly			
Connect Directly	Usorn	ama and nasswa	rd are the same as
Enter your connection details below to con		-	rd are the same as
Enter your connection details below to con * Indicates required field.		ame and passwo S log in:	rd are the same as
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Enter your connection details below to con * Indicates required field. Connect To Oracle BI Discoverer * User Name	CNM Usern Passw	<b>S log in:</b> ame vord- Case Sensitiv	ze
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Enter your connection details below to con Indicates required field. Connect To Oracle BI Discoverer User Name Password Database	CNM Usern Passw Enter	<b>S log in:</b> ame vord- Case Sensitiv	ze
Enter your connection details below to con Indicates required field. Connect To Oracle BI Discoverer User Name Password Database End User Layer	vser	<b>S log in:</b> ame vord- Case Sensitiv	re abase field

#### Troubleshooting:

- 1. All of the following need to be entered
  - a. Ensure username is entered in the appropriate box, and password is entered correctly as logging into the CNMS
  - b. Ensure "**pwbr**" is entered as the database
  - c. Click "Go," do not hit the enter key.

8. Once you have logged into Discoverer you will select the "**Direct Certification SNAP/MEDI 2015-16**" by clicking the *plus sign* (inside of arrow) and then clicking on "**Sheet 1.**"

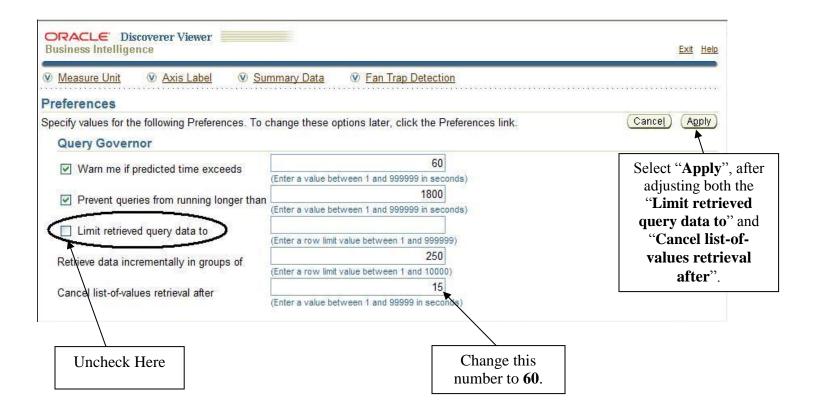
onnect > Vorks	ligence			Preferences Exit
V UI KS	heet List			
Search				
Type in a sea	arch string to find a specific workbook	or result set. Use the drop-down menu	to choose between Database and Scheduled	d Workbooks.
Search All W	/orkbooks •	G <u>o</u>		
Result ]	List			
(Refresh)				
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₩ Focus		Name	Description	
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<b>⊕ \</b>	Direct Certification SNAP		Click Her	re
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	¢		tion SNAP/MEDI 2015-16	
		Sheet 1	>	Casa Newtron Sar
	•	Sheet 1  Direct Certificat	> tion SNAP/MEDI 2015-16	
k Here		Sheet 1 Direct Certificat Direct Certificat	>	DOB Search

9. The following screen should appear. Select "**Preferences**," which is located in the upper right corner or lower center of the screen.

ORACLE Discoverer Viewer Business Intelligence			Preferences lixit Help
<u>Connect</u> > <u>Workbooks</u> > <b>Direct Certifica</b>	tion SNAP/ME	CDI 2015-16 - Sheet 1	$_{\uparrow}$
Last run Tuesday, August 25, 2015 Worksheets Sheet 1	5 3:05:43 PM EDT Parameters Needed	I	Click " <b>Preferences</b> " here
	Select values for the following pa * Indicates required field * Zip * Enter value for Mon YYYY	arameters.	Or below
Copyright (c)2000, 2010 Oracle C <u>About Oracle BI Discoverer Viewe</u> <u>Oracle Technology Network</u>		Preferences Exit   Help	-

- 10. On the preferences screen, shown below:
  - a. Uncheck the box "Limit retrieved query data to" as shown below.
  - b. The value entered in the "Cancel list-of-values retrieval after" box should be changed to 60 seconds.
  - c. Then select "Apply." You will be returned to the previous screen.

d. Please note: Excel 2003 is limited to 65,536 rows. Therefore, if your district/school has more than 65536 rows of data, you will not be able to open or save that data set in Excel. If you have multiple zip codes that will result in more than 65,536 rows of data you can create two separate files. Split your zip codes into two groups and then access them separately.



- 11. Enter the zip code(s) in the **Zip Code** field. Separate multiple zip codes with a comma.
  - a. Troubleshooting:
    - i. Check to see that your firewall will allow access to the site
    - ii. Go to tools on your internet browser > Internet options > Security tab > adjust the setting to medium security level or below
    - iii. Contact your IT staff for suggestions

Connect > Workbooks >	
Direct Certification SNAP/MEDI 2015-16 - Sheet 1	
Last run Tuesday, August 25, 2015 3:05:43 PM EDT	
Sheet 1 Parameters Needed	
Select values for the following parameters. * Indicates required field	
* Zip 12345,12346,12347 🖋	
* Enter value for Mon YYYY	
Go	
Copyright (c)2000, 2010 Oracle Corporation. All rights reserved. About Oracle BI Discoverer Viewer Version 11.1.1.6.0 Oracle Technology Network	

- 12. Click on the *flashlight icon* next to the "**File Date**" field. This will bring up a search screen, allowing you to select the file date to search.
  - a. \*\*\* DO NOT TYPE ANYTHING IN THE TEXT FIELDS THAT STATES "CLICK FLASHLIGHT ICON TO SELECT ZIP CODES" OR "CLICK FLASHLIGHT ICON TO SELECT FILES". THIS DETERMINES WHICH DATA SET YOU WOULD LIKE TO VIEW.
  - b. Click the flashlight icon to choose which data set you would like to view. Depending on the time of year, the following data sets could appear: July 2015, October 2015, January 2016 and April 2016.
  - c. The data will be updated four times during the school year. LEAs are required to access the data three times during the school year. You will be notified when the data is available to be accessed in July, October, January and April. You can access the data more than once as the data will remain the same. You will select the month that you are accessing.

ORACLE Discoverer Viewer Business Intelligence	Preferences Exit Help
<u>Connect</u> > <u>Workbooks</u> >	
Direct Certification SNAP/MEDI 2015-16 - Sheet 1	1
Last run Tuesday, August 25, 2015 3:05:43 PM EDT Worksheets	
Sheet 1 Parameters Needed	
Select values for the following parameters. * Indicates required field * Zip 12345,12346,12347	
* Enter value for Mon YYYY	
Copyright (c)2000, 2010 Oracle Corporation <u>About Oracle BI Discoverer Viewer Version</u> Do not type anything in	Business Intelligence
Oracle Technology Network this text field. Click the flashlight icon to select the appropriate values.	Search and Select: File Date         This page enables you to select the parameter values         Search
	To find the value, select a filter in the drop down list and enter a word in the text field, then click the go button. To see a list of all values, clear the search box and click the go button Search by Contains Search for Case Sensitive Case Sensitive
	Results
	Available Selected
	Move All © Remove © Remove All
	⊙ Previous 1-1 of 1 Next ⊙ (Cance]) (Selegt)
	Copyright (c)2000, 2010 Oracle Corporation. All rights reserved. About Oracle BI Discoverer Viewer Version 11.1.1.6.0 Oracle Technology Network

- 13. If you would like to view only students certified for SNAP/TANF benefits from the July data set (first round of mandatory DCMP), select "Jul 2015" and click on "Move" to move it from the "Available" box to the "Selected" box. If you would like to retrieve a cumulative list of students eligible for free lunch, choose "Move All."
- 14. After you have moved the month(s) over to the "Selected" box, click "Select."

ORACLE Discoverer Viewer Business Intelligence		Help
Search and Select: File Date		
This page enables you to select the parameter values		Cancel Select
Search		
To find the value, select a filter in the drop down list and enter a v list of all values, clear the search box and click the go button	vord in the text f	field, then click the go button. To see a
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S Move S Move All		Jul 2015 (Currently available) Oct 2015 (Will be available in October) Jan 2016 (Will be available in January) Apr 2016 (Will be available in April)
(©) <u>Remove</u> (©) <u>Remove All</u>	(v) (k)	
		Cancel Select
Help Copyright (c)2000, 2010 Oracle Corporation. All rights reserved.		
About Oracle BI Discoverer Viewer Version 11.1.1.6.0 Oracle Technology Network		

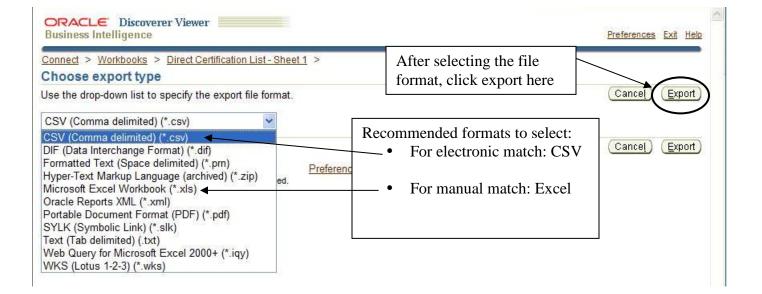
15. After selecting all of the zip codes that pertain to your district and the month(s), click "go" to run the download. Wait for the download to complete. This may take a couple minutes depending on how large the file is.

ORACLE Discoverer Viewer Business Intelligence			Preferences Exit	Help
<u>Connect</u> > <u>Workbooks</u> > Direct Certification SNA	AP/MEDI 2015-	16 - Sheet 1		
Last run Tuesday, August 25, 2015 3:05:43 PM EDT Worksheets Sheet 1 Parameters	Needed			
Select values for the f * Indicates required fi				
* Zip * Enter value for Mon YYYY Co	12345,12346,12347 'Jul 2015'	] <i>d</i> ] <i>d</i>		
Copyright (c)2000, 2010 Oracle Corporation. All righ About Oracle BI Discoverer Viewer Version 11.1.1.6 Oracle Technology Network	ts reserved.	<u>xit</u>   <u>Help</u>		

16. Now that you have selected the Direct Certification Data (DCD), you will be responsible for retaining the data and matching it to your school enrollment records. As shown below, the *actions tab* lists functions for maintaining the data. Click "**Export**" to transfer the data to a file format that best suits your district/school's technological needs. Once the download has completed, click export to open/save the file. This way you can scroll through the names easily and have this download saved in a secure place.

ORACLE Disco Business Intelligence		erences <u>Exit</u> <u>Help</u>
<u>Connect</u> > <u>Workb</u>		
Direct Ce	ertification SNAP/MEDI 2015-16 - Sheet 1	
est nur Tuesday, Au	agust 25, 2015 3:29:47 PM EDT	
Actions	<b>Parameters</b>	
<u>Rerun query</u> <u>Save as</u> Revert to saved	* Select values for the following parameters. * Indicates required field	
Printable page Export	* Zip [12345', 12346', 12347' 🔗	
<u>Send as e-mail</u> Worksheet options		
Worksheets		
Sheet 1	<b>▼</b> Table	
	Tools Layout Sort Rows and Columns	
	►Case Name/Guardian ►First Name ►Last Name ►DOB ►Age ►Street ►City ►State ►Zip ►Case	e Type ►Case Num

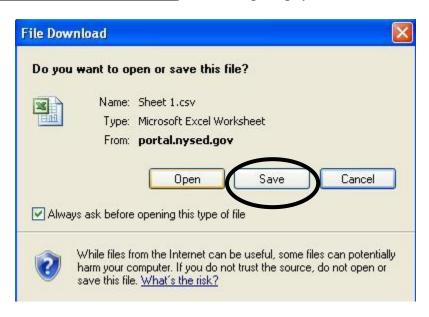
17. Use the drop-down list to specify the export file format required. CSV will open in Excel and can be used to upload the data into point of sale systems such as Nutrikids and WinSnap. The recommended format if you are manually matching data is the Microsoft Excel Workbook. After selecting the file format, click the "**Export**" button to the right of the drop-down list .



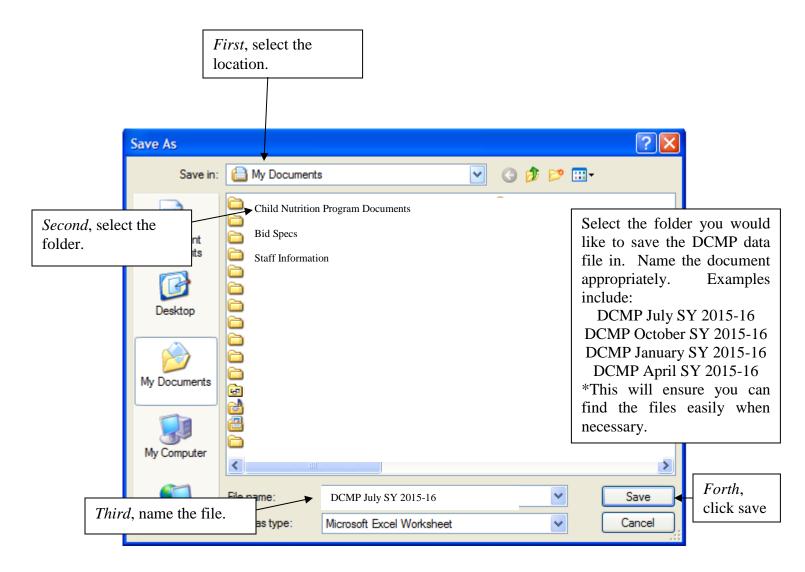
18. Click on the "Click to view or save" button.



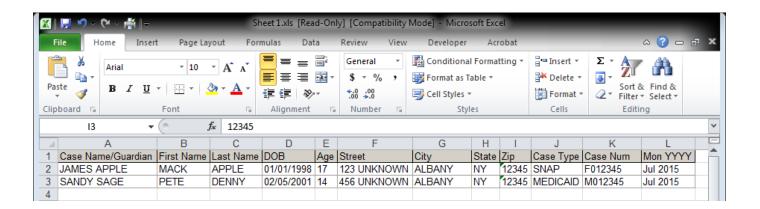
19. <u>Save the entire file first, by clicking save</u>. This will prompt you to select where the file will be saved.



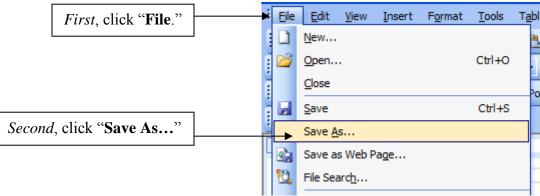
20. First select the location, then the folder you would like to save the documents in. Don't forget to name the document(s) appropriately. See below.



- 21. The file will be alphabetized by last name. Similar to searching through a phone book, look to certify each child on your enrollment list based on the current list of eligible students that was downloaded.
  - a. \*\*\*\*Do NOT alter this file by adding or subtracting any data, unless you are adding individually searched students. Instructions are available for individually searching students. You must retain a copy of the original list of SNAP/Medicaid recipients (DCMP file) that you obtained from the discoverer database. If you are going to create a new list which only contains direct certified students in you school/site, you MUST RESAVE THE FILE UNDER A NEW NAME.



- b. Saving a copy of this file under a new name can be done as follows:
  - i. Click "file", then click "Save As." Then repeat number 20 of these instructions to rename and save the file.



# For Schools/Districts that will be manually matching enrollment records to the direct certification data (DCD), please review the instructions below.

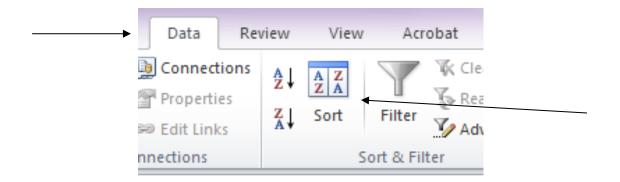
1. The Direct Certification Data (DCD) that you have retrieved from the Discoverer database will look as follows:

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	A	В	С	D	Е	F	G	Н		J	K	L	E
1	Case Name/Guardian	First Name	Last Name	DOB	Age	Street	City	State	Zip	Case Type	Case Num	Mon YYYY	
2		MACK	APPLE	01/01/1998	17	123 UNKNOWN	ALBANY	NY	12345	SNAP	F012345	Jul 2015	
2	JAMES APPLE	MACK	AFFLL	01/01/1000									
3		PETE	DENNY	02/05/2001	14	456 UNKNOWN		NY		MEDICAID		Jul 2015	

- 2. Arrange the data in the same way that your enrollment records are arranged. If your enrollment record is alphabetized by student's last name and zip code then sort the DCD that way. See below for sorting data in excel.
  - a. Click on the column that you would like to sort first. In this case, you would click on column E, because you are sorting by zip code and then alphabetically by the student's last name. See below.

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A	В	C -	D	Е	F	G	Н		J	K	L	E
1 Case Name/Guardian	First Name	Last Name	DOB	Age	Street	City	State	Zip	Case Type	Case Num	Mon YYYY	
2 JAMES APPLE	MACK		01/01/1998	17	123 UNKNOWN	ALBANY	NY	12345	SNAP	F012345	Jul 2015	
3 SANDY SAGE	PETE	DENNY	02/05/2001	14	456 UNKNOWN	ALBANY	NY	12345	MEDICAID	M012345	Jul 2015	

3. After you have selected the column you want sorted first, click on "Data", then click on "Sort".



4. The following message will pop-up. You will leave it as shown below "**Expand the selection**" and then click on "**Sort...**"

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		→ <u>S</u> ort		Canc	el	

5. The following message will pop-up. Sort by "Last name" then, "Add level" and select "Zip" next to "Then by". Order is A to Z. Then click "OK".

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	Sort by	Last Name	👻 Va	lues	-	A to Z	•	
	Then by	Zip	Va	lues	•	A to Z		
						→L	ОК	Cancel

- 6. After you have completed steps 1-5 for manually matching your data. The file should appear as follows:
  - a. \*Notice that the children's last names have been arranged in alphabetical order by zip code. This will ease the matching process between your enrollment record and the DCD record.

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	APPLE	TOSH	J		11 CORTLAND ST	FORT ORANGE			12345		APPLE/JAMES	F000001	
5	APPLE	MACK	J	8/4/2002	11 CORTLAND ST	FORT ORANGE	NY		12345		APPLE/JAMES	F000001	
	BACH	SUSAN	F	7/2/1992	2 MOZART AVE	FORT ORANGE	NY		12345	18	BACH BRITNEY	F577777	
7	CURRY	RON	Е	5/27/2006	P O BOX 5555	FORT ORANGE	NY		12345	- 5	SAGE SANDY	F288888	
8	EVANS	EMILY		12/5/1999	1222 BROADWAY	FORT ORANGE	NY		12345	11	JOHNSON TERI	F799999	
9	FAME	PRINCE		3/16/1995	99 STAR PKWY	FORT ORANGE	NY		12345	16	FAME VICKI	F200000	
10	GOLF	TAYLOR	Ζ	5/3/1996	540 FAIRWAY DR	FORT ORANGE	NY		12345	15	GOLF TAYLOR	F433333	
11	GOLF	TIGER		11/16/2001	540 FAIRWAY DR	FORT ORANGE	NY		12345	9	GOLF TAYLOR	F433333	
12	GOLF	PHIL	Ζ	5/29/2003	540 FAIRWAY DR	FORT ORANGE	NY		12345	8	GOLF TAYLOR	F433333	
13	HOPEWELL	KERI	Ρ	10/10/1999	1B ROCKBRIDGE WAY	FORT ORANGE	NY		12345	11	HOPEWELL FAITH	F000005	
14	ION	ADAM	Ζ	6/9/1995	100 CHARGED AVE	FORT ORANGE	NY		12345	16	ION JESSE	F111119	
15	JONES	LILLY	Е	7/15/1995	8 PADDY PL	FORT ORANGE	NY		12345	15	SMITH DANA	F888888	
16	KLEIN	BECKY	М	6/13/1998	44 MAIN ST APT 1	FORT ORANGE	NY		12345	13	KLEIN NATE	F455555	
17	LEOPARD	GABE	Μ	9/10/2005	1818 BROADWAY	FORT ORANGE	NY		12345	5	LEOPARD JESSICA	P111117	
18	JEFFERSON	TONY	Е	10/5/1999	133 SPOON AVE	KINGSTON	NY		12401	11	MCCEREAL TOM	P444444	
19	MCCEREAL	TRIX		7/7/1992	166 FORK DR	KINGSTON	NY		12401	18	MCCEREAL TOM	P444444	
20	MCCEREAL	LUCKY		4/8/2001	133 SPOON AVE	KINGSTON	NY		12401	10	MCCEREAL TOM	P444444	
21													

7. On your enrollment record, highlight the names that appear on BOTH records. If you have multiple buildings that students attend, make sure the student's building is indicated on the enrollment record also. From this a new list can be created of students that have been successfully matched. <u>Create a list of children that have been matched by this process and keep it with your applications.</u>

Please see "Direct Certification Case Number Search," "Direct Certification Last Name Search" and "Direct Certification Date of Birth Search" for matching additional students.