## THE STATE EDUCATION DEPARTMENT / THE UNIVERSITY OF THE STATE OF NEW YORK / ALBANY, NY 12234



Office for Prekindergarten through Grade 12 Education School Operations and Management Child Nutrition Program Administration 99 Washington Avenue, Room 1623 OCP, Albany, NY 12234 (518) 473-8781 Fax (518) 473-0018 www.nysed.gov/cn/cnms.htm

To: School Food Service Directors/Managers

From: Paula Tyner-Doyle, Coordinator

Date: October 17, 2013

Subject: Scanned Applications Including Record Retention

As more school food authorities are opting to use software programs to scan income eligibility applications, we have had conversations regarding their usage. Accordingly, we have adapted the following policies:

- 1. Be sure your software/scanner system calculates household income correctly. It should only convert all incomes to annual where more than one frequency is identified. If the frequency is just for example, every two weeks, then their income should be evaluated accordingly. Check a couple of income applications to ensure the system is programmed correctly. Check to see that when the system is converting to annual income, the correct calculation is being used. Example: weekly x 52, biweekly x 26 etc. USDA's Eligibility Manual for School Meals addresses this issue.
- 2. Ensure the software/scanner system has a place to record a detailed explanation of applications that contain updated, clarified or missing data.
- 3. Original copies of the income applications should be retained for the school year in which they were obtained. The scanned application must be retrievable and retained by school building for three years after submission of the final claim for the current year (or until a pending audit is resolved) in accordance with 7CFR 210.23(c) and USDA's Eligibility Manual for School Meals.
- 4. Make sure your scanned system is appropriately "backed up" to ensure your eligibility data cannot be "lost". Be sure your system is designed to safeguard against data corruption, such as accidental deletion, equipment failures, storage media deterioration over time, or other hardware and software problems. After the application has been scanned, the scanned application becomes the official record of eligibility.
- 5. Scanned applications that support eligibility for Provision 2 schools must be retrievable by building and retained for three years plus the current year after the end of the provision year for which they are last used, including all extensions.
- 6. Original income applications should be shredded prior to disposal since the applications contain information that is regarded as highly confidential.

