

# How to Adjust a Claim

Navigating CNMS Monthly Reimbursement Claims Adjustments

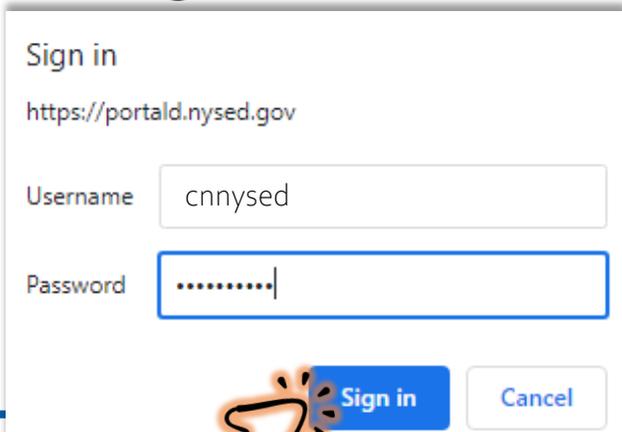
# Step One: Access CNMS

Go to Child Nutrition Knowledge Center ([www.cn.nysed.gov](http://www.cn.nysed.gov))



The screenshot shows the top navigation bar of the NYS ED website. It features a blue header with links for 'NYS ED .GOV', 'Board of Regents', 'News', and 'Index A-Z'. Below the header, the NYS ED logo is displayed on the left, followed by the text 'New York State EDUCATION DEPARTMENT' and 'CHILD NUTRITION KNOWLEDGE CENTER'. On the right, the CNMS logo is shown with the text 'CHILD NUTRITION Management System' and a 'Log In' button. A hand cursor icon is positioned over the 'Log In' button.

Log into the Child Nutrition Management System (CNMS)



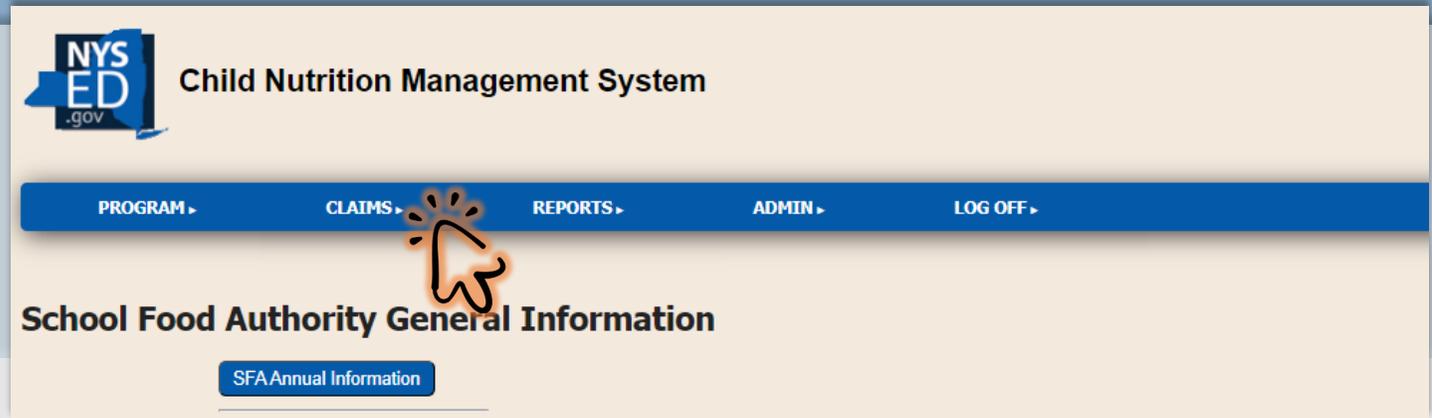
The screenshot shows a 'Sign in' form for the Child Nutrition Management System. The URL 'https://portald.nysed.gov' is displayed at the top. The form includes a 'Username' field with the text 'cnnysed' and a 'Password' field with masked characters. Below the fields are two buttons: 'Sign in' and 'Cancel'. A hand cursor icon is positioned over the 'Sign in' button.

**Child Nutrition Management System**

**Welcome to CNMS**

# Step Two: Access View/Adjust Claim Page

Access Claims page from top menu bar



Enter all criteria to query Claims

School Year:

Program Name:

View/Adjust or New:

Select: School Year, Program, and “View/Adjust”

Click “Find”

# Step Three: Select the Claim to be Adjusted

2023-24 Lunch Claims

Claim Period	Enrollment	Free	Reduced	Paid	Summer 22 SSO	Total	DOS	ADP	Summer 22 SSO DOS	Summer 22 SSO ADP	Status	Claim Profile
<a href="#">Nov</a>	680	984	169	2,017	0	3,170	13	243.846	0		Submit	<a href="#">View</a>
<b>Total</b>		984	169	2,017	0	3,170						

Claim Must have Submitted Status

Click the month to be adjusted under Claim Period

Click the "Created date" under SFA Claim History

## SFA Claim History

Claim	Created	Free	Reduced	Paid	Summer 2022 SSO	Total	Status	Submitted
Orig	<a href="#">30-JAN-24</a>	984	169	2017	0	3170	Submit	30-JAN-24

Click "View" for the RA to be Adjusted

RA Claims								
Recipients		Included Below					Additional Information	
Name	LEA Code	Free	Reduced	Paid	Summer 22 SSO	Total	Hold Info	Prov. Info
Elementary School	8888888888	984	169	2017	0	3170	<a href="#">View</a>	

Click "New Adjustment" under RA Claim History

## RA Claim History

ID	Created	Free	Reduced	Paid	Summer 2022 SSO	Total	Status	Submitted
This	30-JAN-24	984	169	2017	0	3170	SUBMIT	30-JAN-24

[New Adjustment](#)

# Step Four: Adjust data in Submitted Claim

City CSD  
8888888880

RA Claim Entry  
2023-24 Lunch  
Elementary School  
8888888888

[Return to SFA claim](#)

Enter values for new record

Claim Month:	<input type="text" value="Sep"/>	<input type="text"/>
Program Enrollment:	<input type="text" value="680"/>	Days Of Service: <input type="text" value="13"/>
Free Elig:	<input type="text" value="195"/>	Reduced Elig: <input type="text" value="26"/>
Free Meals:	<input type="text" value="981"/>	Reduced Meals: <input type="text" value="169"/>
Paid Meals:	<input type="text" value="2017"/>	Total Meals: <input type="text" value="3170"/>

    
[Return to SFA claim](#)

Make corrections as needed to Enrollment, Eligibles (F/R), Meals (F/R/P), and/or Days of Service

Adjustments made outside of the 60 day claiming deadline are subject to late claim edits

**Click "Insert"**

# Step Five: Submit the Monthly Claim

Review Adjustments:  
Data not adjusted  
will show as "0"

RA Claims									
Recipients		Included Below						Additional Information	
Name	LEA Code	Free	Reduced	Paid	Summer 22 SSO	Total		Hold Info	Prov. Info
Tioga Middle School	600903040004	93	0	0	0	93	<a href="#">Edit</a>		
Tioga Middle School	600903040004	93	0	0	0	93	<a href="#">Edit</a>		

**City CSD**  
**8888888880**  
**November 2023 Lunch**

[Submit Claim](#)



portald.nysed.gov says

I certify that all information submitted herein is true and correct. Please be advised that failure to submit accurate claims may jeopardize future participation in federal and state Child Nutrition Programs, including but not limited to the assessment of fiscal sanctions and penalties and potential termination of program participation. In addition, 7 CFR 210.26 provides that, whoever embezzles, willfully misapplies, steals, or obtains by fraud any funds, assets, or property provided under this part whether received directly or indirectly from the Department, shall if such funds, assets, or property are of a value of \$100 or more, be fined

OK

Cancel



Complete all needed  
adjustments for all RAs

Click to **Submit** and **Certify**

## 2023-24 Lunch Claims

Claim Period	Enrollment	Free	Reduced	Paid	Summer 22 SSO	Total	DOS	ADP	Summer 22 SSO DOS	Summer 22 SSO ADP	Status	Claim Profile
<a href="#">Nov</a>	680	984	169	2,017	0	3,170	13	243.846	0	0	Submit	<a href="#">View</a>
Total		984	169	2,017	0	3,170						

## 2023-24 Lunch Claims

Claim Period	Enrollment	Free	Reduced	Paid	Summer 22 SSO	Total	DOS	ADP	Summer 22 SSO DOS	Summer 22 SSO ADP	Status	Claim Profile
<a href="#">Nov</a>	680	984	169	2,017	0	3,170	13	243.846	0	0	Working	<a href="#">View</a>
Total		984	169	2,017	0	3,170						

Claims with a “Submit” Status are processed for reimbursement  
\*Claims displaying a “Working” Status have not been submitted\*

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***Confirm all claims are accurate and reflect a submitted status  
within the required [claiming deadlines](#)***